

PRIME CONSTRUCTION CASE STUDY

Needing a reliable and highly accessible environment for employees to ensure productivity from any job site.



Overview

Prime Construction Group, Inc. had IT and accessibility pain points that hindered productivity and they needed a managed IT services provider to fully manage their environment. With employees working across many job sites, it was challenging to work efficiently and productively while also keeping their disconnected environments secured. Proactively managing IT and cyber security wasn't a cost-effective internal solution when taking into consideration the tools and resources needed for an effective program. With cyber attacks and phishing scams evolving in intensity, it was paramount to have a vendor that could reduce vulnerabilities and risk for their business.

The Approach

A cloud-based environment for all critical applications.

ION247 migrated desktops, email, phone, storage and server-based software into the cloud.

Complete management of all cloud-based desktops and server environment.

ION247 provides complete management and monitoring of all virtual desktops and servers with unlimited Service Desk support.

Roll out and manage ongoing cyber training.

ION247 rolled out simulated phishing exercises to proactively educate employees on how to navigate the constantly evolving threats that businesses are facing.



THE RESULTS.

Leveraging ION247 allows Prime Construction Group, Inc. to operate from their vehicles, jobs sites, home, etc. with the full functionality of being in the office. Cloud solutions created a highly accessible and secured environment to efficiently accomplish all project related tasks, remotely. They are now able to quickly access their desktops, email and all documents such as drawings, plans, project software and billings from any location, which significantly increased productivity for all employees. They are now off the infrastructure life cycle and eliminated equipment replacement costs every 3-5 years, providing an immediate ROI. All critical applications, documents and information are automatically protected with a cloud disaster recovery solution and employees can quickly shift to remote work with business continuity. Through proactive maintenance and monitoring, they receive the highest possible uptime. Potential desktop and server issues are immediately detected and remediated before ever making an impact on business operations. Ongoing cyber training equips employees with the knowledge on how to navigate scams and eliminate potential vulnerabilities that could otherwise financially impact their business.

75%

increase in productivity by leveraging cloud solutions

99.9%

uptime with systems at optimal performance levels

1

vendor for IT and cyber services

ALL

employees seamlessly shifted to flexible work environments with business continuity ensured

FROM THE WORDS OF PRIME CONSTRUCTION:

"Getting all the servers off site and all the data into the cloud was one of the best things we have ever done as far as IT. ION247 made the transition smooth and seamless, one day we were working on local servers, the next we were not. Using VMware and the VDI is great. Users can sit down and even with a slow connection can have the exact same desktop experience as if sitting in the office. Using remote monitoring tools ION247 stays ahead of problems and I can use those same tools to assist my users."

-Mark Allen